

Computer Troubleshooters Mississauga
1201 Fewster Drive
Mississauga, Ontario, L4W 1A2
Phone: 905-366-1711
Email: mississauga@comptoutb.com

May 13, 2009

Manfred von Gradowski
4P Signs Inc.
3622 Greenbower Court
Mississauga, Ontario
L5L 1P2

Dear Manfred,

Recently I asked you about a pair of new magnetic signs for the sides of my car. The old ones faded drastically during the winter. I was going to send you the artwork, but you sent it to me first, without any information from me. That was the first example of unexpected fanatical service. The second example of unexpected fanatical service is the artwork you created from scratch looks 100% better than the old sign. You improved on what I had by being creative with the shadows on the lettering. It looks much more professional and attractive. The third example of fanatical service is the example pdf you sent so quickly, the approval sheet and the reasonable price estimate!

For anyone needing signs, I thank Manfred for "coming out and giving 110%" service and satisfaction. I will recommend you to anyone I know who is in need of a sign.

Thanks,

Tim Thurgood
Computer Troubleshooters Mississauga
905-366-1711

